

SALES & MARKETING BEST PRACTICE CHECK LIST

Commandment 1	GET FOCUSED Carefully identify your target market and identify target customers Organise and focus around your target markets/customers
Commandment 2	EXPLOIT THE POTENTIAL OF YOUR EXISTING CUSTOMER BASE
Commandment 3	BUILD ENOUGH PIPELINE TO REMOVE RISK
	Continually drive targeted lead generation
Commandment 4	BUILD A WORLD-CLASS SALES TEAM
	Have professional sales management
	Have a quota carrying sales team
	Have quarterly commission plans
	Sales rep pay should be 50% basic, 50% commission
Commandment 5	IMPLEMENT A SALES PROCESS
	Have a forecasting system
	Review the forecast weekly
	Have a qualification process
	Have a campaign review process
	Have a steps to close review process
Commandment 6	MEASURE AND REVIEW THE BUSINESS RUTHLESSLY
	Monitor overall company sales metrics for this quarter and future quarter
	Monitor past and future sales metrics for individual sales reps
	Fire and replace non-contributing reps quickly
Commandment 7	IMPLEMENT QUALITY THROUGHOUT SALES PROCESS
	Be highly professional and rehearse for all meetings, demos, presentations
	Manage all PoC's as the most important projects in the company
Commandment 8	SELL BUSINESS VALUE NOT FEATURES
	Understand the business impact and ROI of your solutions
Commandment 9	KNOW YOUR COMPETITION
	Understand all your competition in detail and how to beat them
Commandment 10	PARTNER EFFICIENTLY
Communication to	17 (ICTIVE)
Commandment to	Be customer driven with partnering